

Applicant Brochure



INTERNATIONAL
BEST
PRACTICE
COMPETITION

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INTERNATIONAL **BEST PRACTICE** COMPETITION (IBPC) 2026

Participate in IBPC 2026 and Discover How Your
Best Practices Lead on the Global Stage

www.bestpracticecompetition.com





IBPC 2026

Awards For:

- **7-Star ★★★★★★ International Best Practice(s)**
(Role Model, World-Class, Wow!)
- **Winners of the 21 Categories of Excellence**
- **Pioneer in Excellence Prizes** for applicants with the Highest Number of Best Practices rated highly, from 4 Stars ★★★★★ and Above, up to 7 Stars ★★★★★★)
- **Honour of Distinction** awarded to organisations achieving three or more International Best Practices assessed at 5 Stars and above.
- Special recognition to the highest Star Rating for **Small-Medium Enterprises (SME)** - 50 employees or less

Practices graded 5 Stars ★★★★★ and above are considered an International best practice (Excellence), with 7-Star ★★★★★★ indicating (Role Model, World-Class, Wow!)

The IBPC award criteria examines these areas:

- Clarity of the Best Practice
- Level of Deployment
- Level of Innovation
- Results
- Best Practice Evidence
- Review/Next Steps Planned

BEST PRACTICE SHARING EXTRAVAGANZA (SEMIFINALS)

3 AUGUST - 18 SEPTEMBER 2026

BEST OF THE BEST - AWARDS SPECTACULAR (FINALS)

20 - 22 OCTOBER 2026

About The Competition



Overview

The **Centre for Organisational Excellence Research (COER)** organises the International Best Practice Competition (IBPC) to:

to assist, encourage, and recognise individuals, teams, and organisations responsible for creating, introducing, and deploying best practices.



Competition Highlights

- **A dynamic global platform for best practice sharing:** The purpose of the awards is to enable sharing and learning from international best practices.
- **Assessment of Applications:** Assessments are conducted by international experts with written feedback to strengthen the applications.
- **Live Access to the Competition Webinars:** Applicants can watch all the presentations from fellow participants across all the webinars to learn from them.

The **2026 Competition** will be a virtual event to maximise participation with no limit on the number of entries from one organisation.



Our Vision & Mission



Our Vision

To foster a global community of organisations committed to excellence by facilitating the exchange of best operational and managerial practices, setting new standards of efficiency, effectiveness and leadership, and inspiring a culture of positive change globally.



Our Mission

Whilst the IBPC assesses best practices and gives them a Star Rating, with 7-Star ★★★★★★★ indicating world-class practices, its main purpose is to facilitate organizational learning and improvement.

Organisations from all sectors and countries are welcome to apply for the 12th International Best Practice Competition (IBPC) 2026.

Certification Criteria to Assess the Best Practice Applications

- International Best Practice
(Role Model, World-Class, Wow!)
(7 Stars, ★★★★★★★)
- International Best Practice
(Outstanding)
(6 Stars, ★★★★★★★)
- International Best Practice
(Excellence)
(5 Stars, ★★★★★)
- Local Best Practice (Excellence)
(4 Stars, ★★★★★)
- Strong Practice (Advanced / Effective)
(3 Stars, ★★★)
- Competent (Professional)
(2 Stars, ★★)
- Deficient (Inadequate)
(1 Star, ★)

Organisers



Centre for Organisational Excellence
Research (COER)



BPIR.com (Best Practice
Improvement Resource)



Global Benchmarking Network
(GBN)

Our Supporters



Award Categories



There are **21 IBPC categories** of excellence for which recognition will be given:

Leadership

Leadership (vision, values, communication with stakeholders, driving performance)

Governance (transparency, accountability, ethics, integrity)

Social and Environmental Responsibility

Social responsibility (engaging with the local community/public good activities/diversity/anti-discrimination)

Environmental sustainability (surpassing regulatory requirements for energy use, waste, pollution, and/or consumption of natural resources)

Strategy and Performance

Strategic planning (future foresight, balanced scorecard, triple bottom-line)

Strategy deployment and performance management (deploying plans, selecting KPIs, managing performance, analysis, reporting, dashboards)

Customer Focus

Customer and market focus (understanding customers, building customer relationships, marketing)

Design of products/services (research and development, translating customer needs to design)

Supplier & Partner Relationships

Supplier relationships and partnerships (supplier selection, collaboration, joint initiatives and services)

Human Resources

Education, training, development, and learning

Employee teams, empowerment, motivation, satisfaction

Employee health, safety, and wellbeing

Workforce planning, recruitment, and retention

Operational Excellence & Innovation

Process improvement projects (examples of six sigma projects, improvement projects, benchmarking projects)

Improvement initiatives (major initiatives related to change management, knowledge management or operational excellence to instigate organisational-wide improvements)

Innovation systems and approaches (ideas management system, developing an innovation culture)

Innovation projects (developing innovative products/processes/services)

Asset Management

Management of assets (financial and fixed assets)

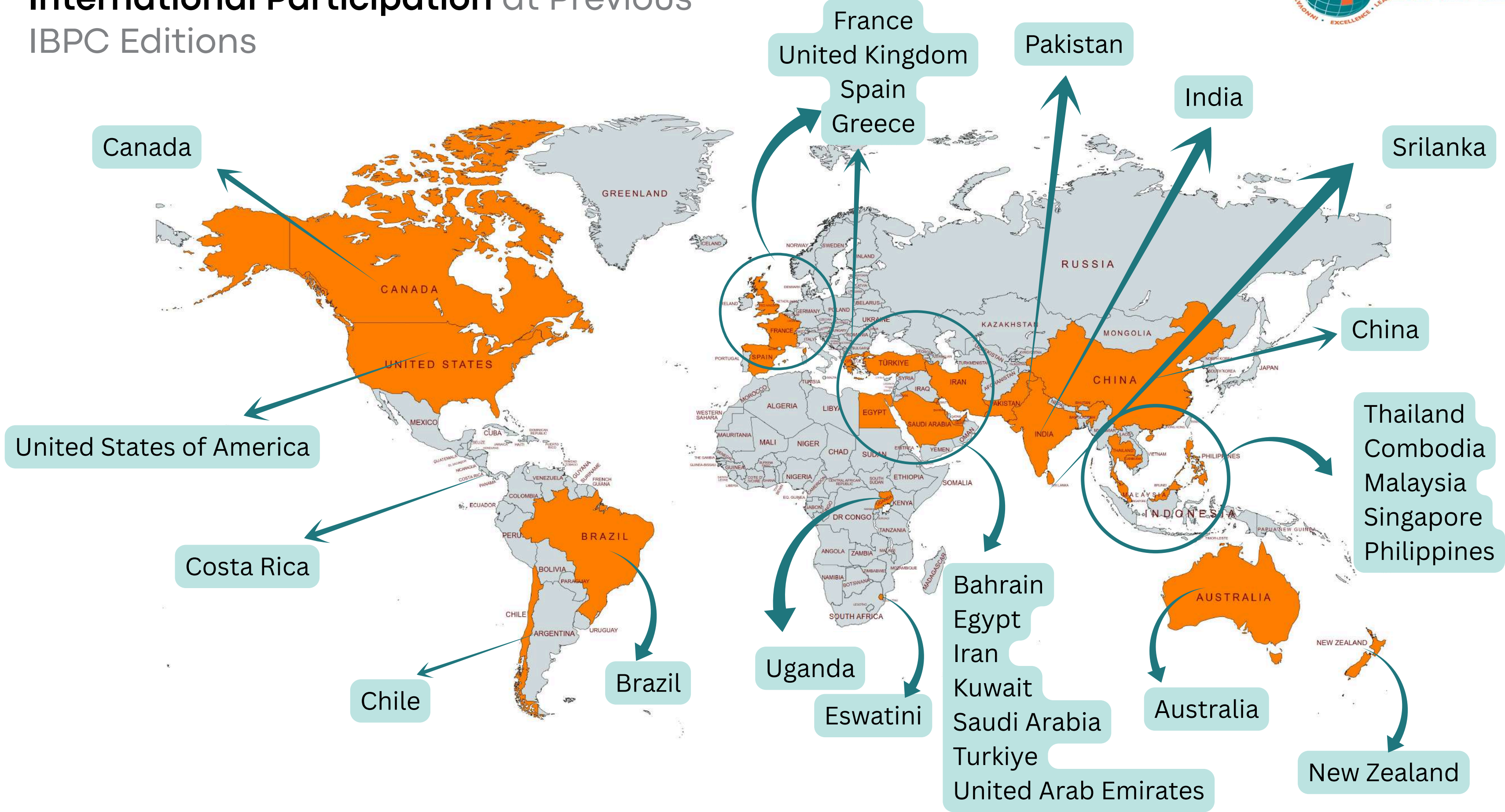
Risk management (minimising risks, disaster mitigation, cybersecurity, crisis management)

Digital/Technology Transformation

Digital/technology transformation project (example of a specific application of AI, big data, robotics, blockchain, GIS, augmented reality, IoT, RPA, industrial automation systems)

Digital/technology transformation initiative of multiple processes or services (using technologies such as AI, big data, robotics, blockchain, GIS, augmented reality, IoT, RPA, industrial automation systems)

International Participation at Previous IBPC Editions

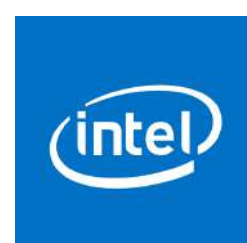


Winners & Participants

at the Previous IBPC Editions



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International Jury

Trish Wilson, New Zealand

Jury Member, IBPC 2025

The International Best Practice Competition is a showcase of excellence. It offers participants, attendees, and judges alike a rewarding opportunity to learn from innovative ideas and outstanding practices being implemented globally.

Dr. Sunil Gupta, Oman

Jury Member, IBPC 2025

What I appreciate the most about the International Best Practice Competition is that we get to hear and learn from the best globally.

Tonnis Van Dam, The Netherlands

Jury Member, IBPC 2025

What I appreciate the most about the International Best Practice Competition is that everyone can participate, Organisations from all sectors and of all sizes are welcome.



IBPC Awards Gallery



IBPC 2025 Award Ceremony held at Abu Dhabi, UAE



IBPC 2022 participating organisations from Costa Rica - Intel, National Bank of Costa Rica, INS, Abbott, and Coopelesca



City of El Paso, United States at the International Best Practice Competition, Philippines, 2015



Ajman Police, UAE Won Several Awards at the International Best Practice Competition 2024



International Best Practice Competition, New Zealand, 2020



Felicitation of the International Best Practice Competition Winners at the Business Excellence Global Conference, Singapore, 2013



CosmoONE S.A, Greece: 6-Star Recipient at the International Best Practice Competition, 2023



Why Participate



Global Participation

To date, over **800 Organisations** from various industries and sectors have applied for the IBPC awards.



Recognising Excellence

In 2025, over **110 Best Practices** from 14 countries qualified to enter Round 2 of the International Best Practice Competition (IBPC).



Global Recognition and Credibility

Participating in this competition places your organization on the global stage and reflects a clear commitment to excellence. All applicants receive a star rating, with a five-star rating or above signifying an internationally recognised best practice.



Learning & Improvement

Participants gain access to hundreds of global best practices, strengthening organisational learning and knowledge sharing.



Expert Feedback

Written feedback from IBPC assessors helps organisations improve their application before it is assessed by the jury panel.



Industry Leadership

Recognition across 21 category-specific awards reinforces your organisation's credibility and leadership within its field.



Benchmarking

Drive significant performance improvement by benchmarking against leading organisations worldwide.



Brand Exposure

Gain global exposure through IBPC press releases, social media, and promotional materials, attracting customers and partners.



Networking Opportunities

Build connections with industry leaders, potential clients, and partners, unlocking collaboration and growth potential.



Employee Engagement

The competition drives higher employee morale, reinforces a culture of excellence, and strengthens employer brand positioning.

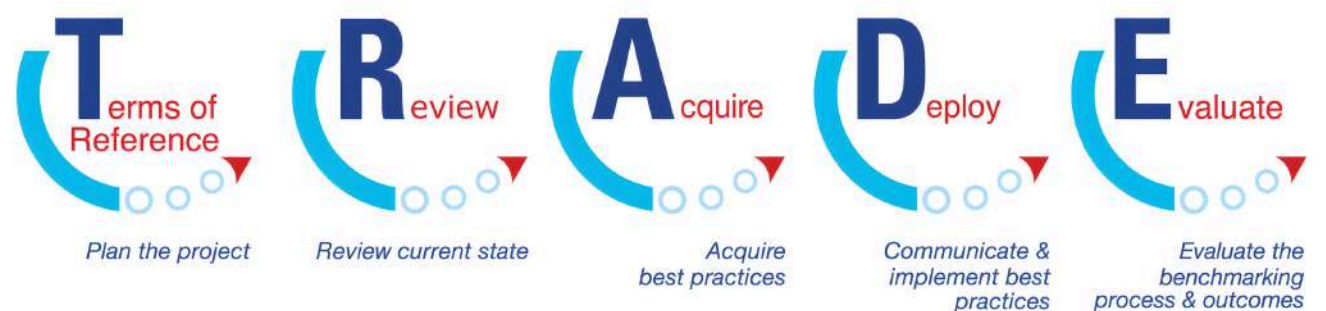


FREE Access to BPIR.com

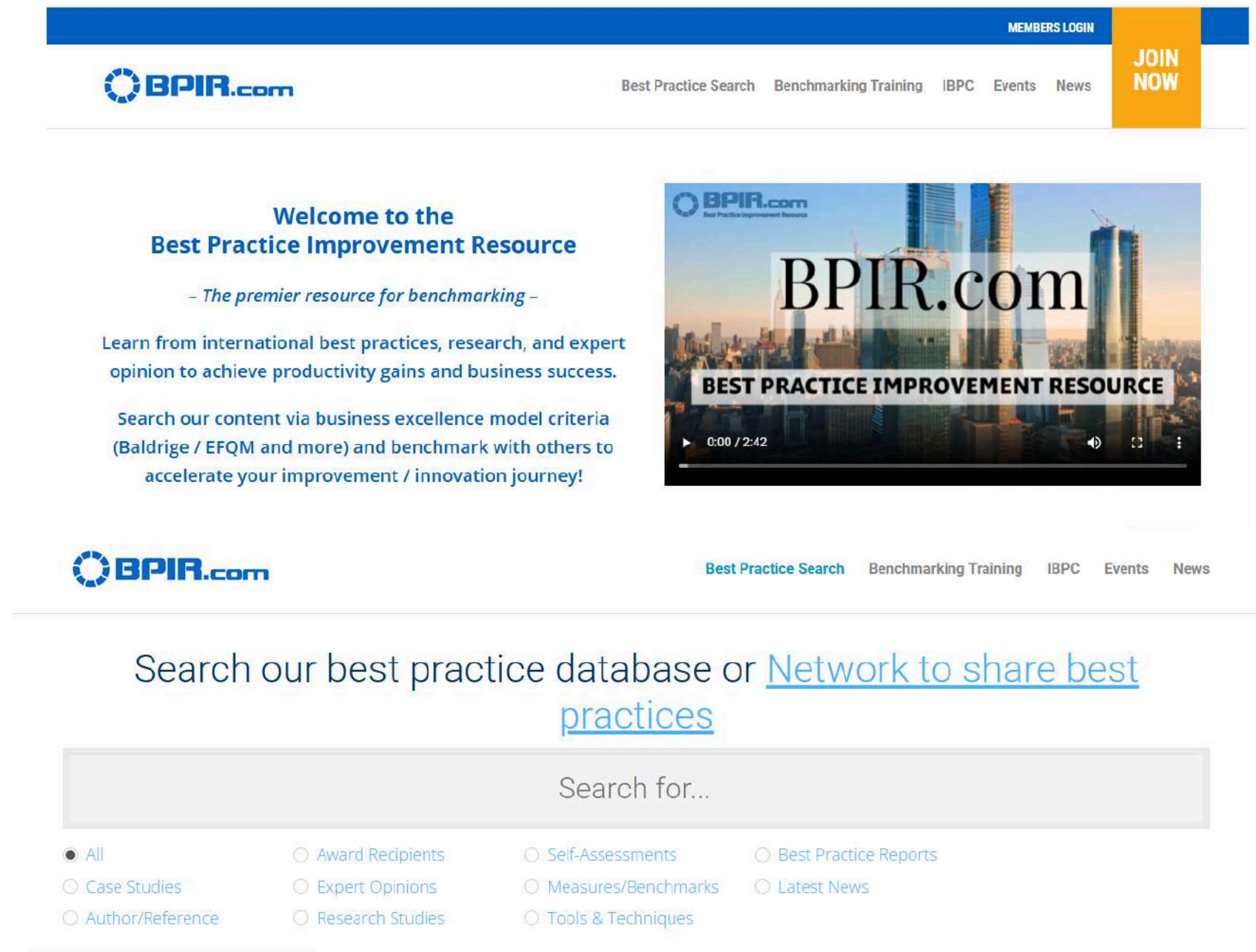
Self-paced Learning with Complimentary BPIR.com Membership

All IBPC applicants receive a **complimentary annual membership** to BPIR.com, the Best Practice Improvement Resource. This provides free on-demand access to current and past best practices, helping participants enhance and refine their organisational processes. Each best practice entry comes with three free access passwords.

BPIR.com offers a rich collection of resources, including **articles, videos, and webinars**, covering most business processes and industry sectors. The content is organized according to business excellence model criteria, making it easy to find relevant information.



BPIR.com offers you access to the **TRADE Best Practice Benchmarking methodology** - a systematic and proven approach to identifying and implementing best practices, as used by many previous IBPC winners.



The screenshot shows the BPIR.com website interface. At the top, there is a blue header with the BPIR.com logo, navigation links (Best Practice Search, Benchmarking Training, IBPC, Events, News), and a 'MEMBERS LOGIN' button. A yellow 'JOIN NOW' button is also visible. Below the header, a welcome message reads: 'Welcome to the Best Practice Improvement Resource - The premier resource for benchmarking -'. It encourages users to learn from international best practices and search content via business excellence model criteria (Baldrige / EFQM and more). A video player shows a BPIR.com video titled 'BEST PRACTICE IMPROVEMENT RESOURCE'. Below the video, there is a search bar and a list of filters: All, Case Studies, Author/Reference, Award Recipients, Expert Opinions, Research Studies, Self-Assessments, Measures/Benchmarks, Tools & Techniques, Best Practice Reports, and Latest News.

Featuring Winners on LinkedIn

- Participation will enable you to be visible via various official websites and social media pages, such as the International Best Practice Competition website.
- A global audience of 500+ is expected across all the webinars with thousands viewing the recorded event.
- 7-Star and 6-Star Winners and IBPC participants are featured and promoted on the official BPIR.com LinkedIn page with 1000s of video views.
- Winners are featured and promoted in the COER Newsletters – going to over 7,000 recipients.
- Winners are featured and promoted in the BPIR.com Newsletters – going to over 6,000 recipients.

BPIR.com (Best Practice Improvement Resource)
1,766 followers
4mo • 

 **TOP 60 POTENTIAL FINALISTS ANNOUNCED**

We are pleased to announce the **Top 60 Potential Finalists of the Best** ...more



Other Awards Categories

In addition to the IBPC, we have three additional awards for 'organisation-wide' initiatives rather than specific best practices



Organisation-Wide
Innovation Award



Environmental, Social, & Governance (ESG) Excellence Award

The ESG Excellence Award is aligned to the United Nation's Sustainable Development Goals (SDGs). The award recognizes organisation's that are leaders in embracing and promoting sustainable and responsible business practices into an organization's overall strategy. Companies that prioritize ESG considerations aim to contribute positively to the well-being of the environment, society, and corporate governance. Entry Form [HERE](#).



Organisation-wide Innovation Award

The Organisation-Wide Innovation Award recognises organisations that have embedded best practice learning with their own ideas and creativity to become highly innovative. The award recognises organisations that excel in inculcating an innovation culture throughout all facets of their operation, from the leadership to employees and all stakeholders, leading to innovative processes, products, and services. Entry Form [HERE](#).



Global Benchmarking Award

The Global Benchmarking Network's (GBN) Global Benchmarking Award investigates these four areas within an organisation:

- Leadership commitment to benchmarking
- Pervasiveness of benchmarking
- Formality of benchmarking
- Results achieved

Digital Badges & Certificates

All IBPC winners and participants receive verified badges and certificates displaying their star rating that can be shared via social media platforms, such as LinkedIn and Facebook.

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IBPC 2026 - Timeline



The below timeline is for: **Organisation-Wide Innovation Award (OWIA)**, **Global Benchmarking Award (GBA)**, and the **Environmental, Social, & Governance (ESG) Excellence Award**





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On behalf of our esteemed partners and supporters,

Dr Robin Mann

Chair, International Best Practice Competition

Director, Centre for Organisational Excellence
Research (COER), New Zealand.

Web: <https://coer.org.nz>

[More Information & Entry Forms Here](#)

Contact us for any queries

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Join us in the celebration of excellence!